



CAMP-SITE INTERNAL REGULATION

- 1) On arrival, guests must hand over their identity documents / passports to check in (ART. 109 T.U.L.P.S.) Guests without identity document will not be able to overnight at the campsite.
- 2) Time-table of offices and shops are exposed next to the rooms concerned
- 3) **CHECK-IN** : 8.00-22.00 if not differently indicated
- 4) **PAYMENT**: PLS. CHECK CASH TIME TABLE. It's possible to pay the day before leaving. On departure, you will have to show the bill to the staff at the exit of the campsite. **PAYMENT**: CASH, BANCOMAT, CREDIT CARD and MAESTRO
DEPARTURE :
- PITCHES – before 01.00 pm - COMPULSORY
- VILLAGE – before 10.00 am - COMPULSORY
After that time: 1 more night will be debited to you
- 5) **SILENCE TIME** : During this time, it's forbidden to use vehicles, radios , TV, assembling tents, washing cars, dishes and clothes, and everything that may disturb the camper's rest. At this time the entrance gate is closed. Noisy meetings are always forbidden, as well as the improper use of devices..
- 6) **Guests** must look after their proper things. Management is not responsible for eventual losses, thefts, for damages caused by fall of branches, pine cones, trees, and by bad weather or by circumstances beyond his control.
- 7) Who finds any **lost item** is kindly requested to bring it at the reception desk.
- 8) **MINORS** : are admitted only if accompanied by their parents (or direct relatives) who are directly responsible of their behaviour. Parents must look after their children and go with them when using the camping equipment, to the playground and also to the toilet. The use of sport and leisure facilities is under their responsibility.
- 9) **CHILDREN** : ARE ALLOWED TO USE THEIR BIKES only between 9:00 a.m. and 13:00 p.m. and between 4:00 p.m. and 8:00 p.m.
- 10) **CAR** : With the relevant mark, car is to be parked inside the pitch or in the extra charge car-park or outside the campsite. It's forbidden to park in the pitches around and use motor vehicles inside the campsite. Maximum speed 5 km/h. – Car washing: allowed only in the proper area and not during silent time!
Car park for Suvs and vans is not granted
- 11) **MOTORBIKE** : can be used only to go from the entrance to the pitch / bungalow and vice versa and not to drive in the campsite
- 12) **SWIMMING POOL**: PLS. Read pool regulation by pool area
- 13) **DOGS** : must have sanitary condition certificate. They must be kept, always, on a short leash. Large size dogs : with muzzle too. They must not disturb and **MUST BE TAKEN OUTSIDE THE CAMP-SITE FOR THEIR PHYSICAL NEEDS**. Owners are personally responsible for any damage caused by their dogs. Dogs are not allowed in our accommodation for rent. DOBERMAN – PIT-BULL – ROTTWEILER – MOLOSSIANS: NOT ALLOWED. PLS. Read dog regulation by the reception desk.
- 14) **VISITORS** : Upon authorisation by the Management and allowed only during the exposed time-table. ON FOOT, after leaving an ID or passport at the Reception. Car or motorbikes are to be parked outside the campsite. After paying the relative tariff (if necessary) the will have to leave the campsite before 11:00 p.m. Free visit is allowed only once a day. PLS. read the proper regulation by the reception.
- 15) **GUESTS** : must declare all people on arrival or leaving the campsite.
- 16) **CASUAL CONTROLS** : will be executed and who is found inside the campsite without any authorisation by the Management will be prosecuted according to the Law (art 614 C.P.).
- 17) **CONTAGIOUS DISEASES** are to be immediately declared to the Management
- 18) **ELECTRICITY** : For standard pitches electricity is up to 4 Amperes, (ex. 1 lamp, 1 fridge, TV in the meantime). Guests must avoid the use of electric devices that absorb more than 880 W. An abuse can make breakdowns (also permanent) and eventual damages should be compensated. The electric connection will be executed by our personnel and the cable (of your property) must be conform to rules.
- 19) **PLEASE HELP US TO PROTECT THE SURROUNDING!**
- Limit the use of detergents. Do not waste water and electricity
- Compulsory: put the different types of rubbish into the separate boxes at the entrance of the campsite. It is FORBIDDEN to leave bulky waste inside the campsite.
- RESPECT THE SURROUNDING: it's forbidden to pour boiling or salted liquids on the roots of trees, to damage plants and pull up branches. PLS. Help the staff to maintain the camp-site and toilets clean.
- 20) **BADMINTON / BOWLS / GAMES** : are allowed at the playground only (in the proper fields). Ball use is forbidden all over the campsite. The use of the equipment, including playground is at your own risk.
- 21) **FIRE SAFETY REGULATION**
- It's forbidden to light fires – ONLY GAS BARBECUE IS ALLOWED, always under control, distant from tents, caravans, trees etc.
- LPG or METHANE cars: pls. inform the Management
- Gas cylinder: max 1 cylinder per pitch
- Do not through burning cigarettes on the ground
IN CASE OF FIRE
- USE extinguishers and hydrants and inform immediately the Management
- IF NECESSARY follow the emergency-exit indicators (green arrows) and get to the meeting point (MAIN EXIT GATE) – KEEP CALM. PLS. look at the emergency plan.

USEFUL PHONE NUMBERS:

AMBULANCE : 118	FIRE STATION : 115
POLICE STATION : 112	POLICE STATION : 113

FORBIDDEN

- ⇒ **EXCAVATIONS AND FIRES**
- ⇒ **DRIVE IN** nails into the trees – or pipes in the ground
- ⇒ **HANG** wires especially on young trees or on their support
- ⇒ **PICKETS** longer than 25 cm.
- ⇒ **PITCHES** It is forbidden any delimitation, except the one made by Management (conform to rules)

COMPULSORY

- ⇒ **GAZEBO** max. 1 per pitch
- ⇒ **GUESTS** max. 8 per pitch

Entrance into the campsite involves the acceptance and the full observance of the present regulation that can be integrated by further specific rules indicated by the reception. Campsite personnel is authorised to enforce this regulation and to report eventual failures to the Management.

People who do not respect this regulation will be immediately expelled from the campsite.

For a better service, pls. inform us about eventual breakdowns and averages; give us your opinion, advice and complaints

The Management wishes you a wonderful stay.